

QUICK GUIDE

fasttel

Door Entry Systems

WIZARD PRESTIGE

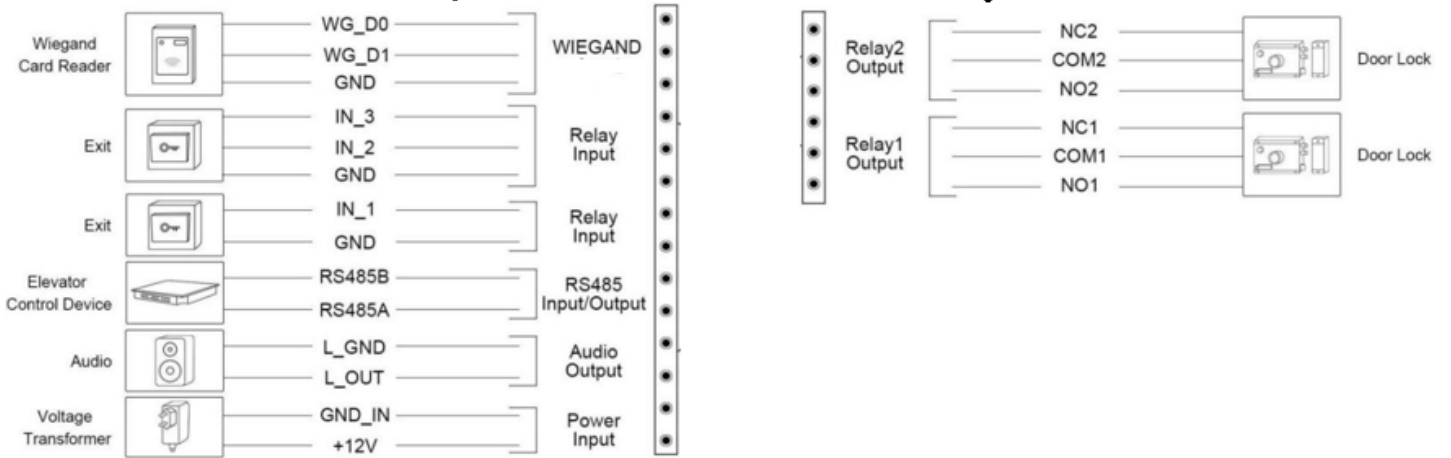
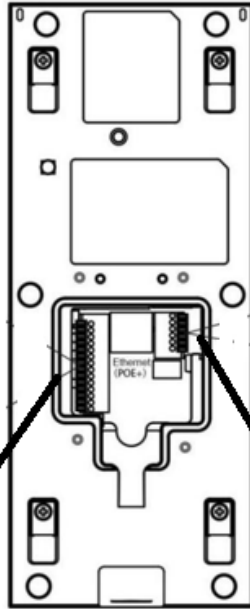


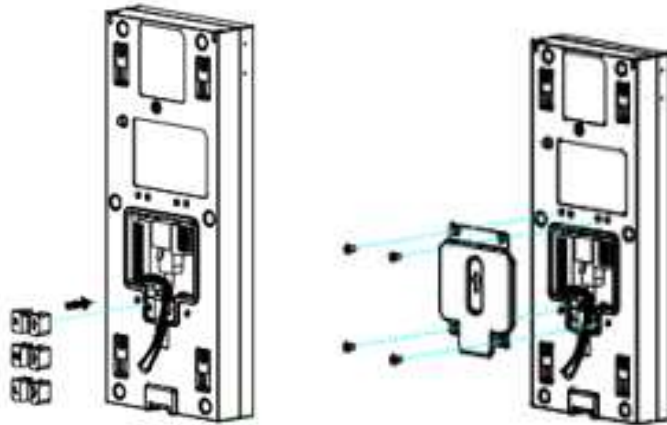
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1. Connection diagram

The Wizard Prestige is best powered via a PoE network connection. If the existing network switch does not have PoE, it is best to order the Fasttel PoE injector (FTPoE) or use a 12V/1A DC power supply.





Connect the network cable and any signal cables to the correct positions and choose 1 of the 3 supplied rubbers (S/M/L) to guide the cables through and push them down. Close with the lid. Strip both the utp cable and signal cable as much as possible so that they take up minimal space in the box.

2. Find the Wizard on the network

**Just after the booting the obtained IP address is shown in the display of the Wizard.
If this does not happen, this means the device does not receive an IP address.**

Or search for the device with the program "Advanced Ip scanner" (<http://www.advanced-ip-scanner.com>) (or similar software). The name is always of the SmartDoorphones format. Then surf to the ip address with a browser and do the configuration. The mac address always starts with 00:24:69

3. Configuration

All settings are configured via 1 web page.

3.1 Login

Go to the address of the Wizard and enter the default Username and Password. Both are admin. For security reasons, you will need to change the password.

A second login is user with password user. **This can be changed in System → security**

3.2 Status

3.2.1 Info:

Here you can see an overview of the default values of what you will need to configure later. Nothing can be changed on this page.

3.2.2 Call log and access log:

Here you will find an overview of all calls and relay circuits.

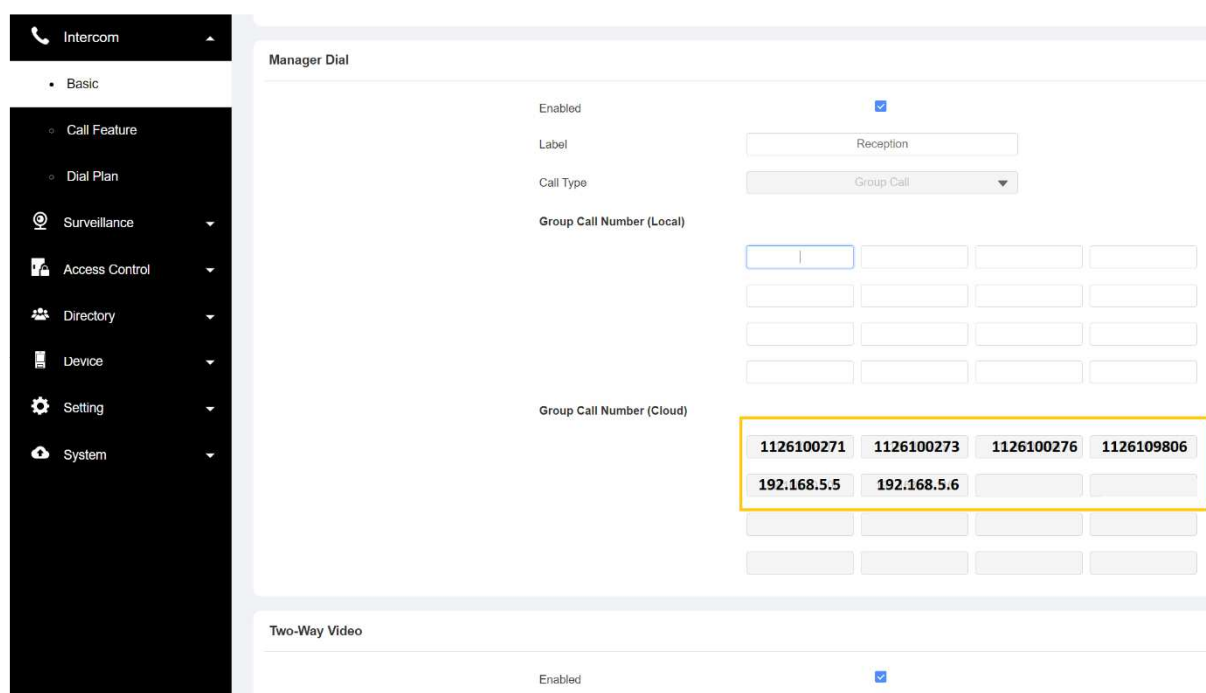
3.3 Account

Always use account 2 to integrate the Wizard on your own (cloud) SIP server. Account 1 is used for the Fasttel cloud. This is needed to use the Fasttelephone app or to build projects where not all Fasttel devices are in the same network. Even if you don't use it immediately, leave account 1 free for later integration with the Fasttel cloud.

3.4 Intercom basic

Here you can determine which number to call with the Ring Bell button in the "Single house" mode (see further [3.8 Key/display](#)).

By default, all Fasttel cloud participants are called in the yellow box. In this example: the first 4 are the app extensions, the last two are internal IP addresses of the indoor units. These six participants were therefore configured by Fasttel in the cloud. If this area is empty, the Wizard is not integrated into the Fasttel cloud.



If one or more internal units are not in the same range as the external unit, you must notify Fasttel of this. We then adjust our cloud so that the indoor units also get a sip extension number, just like the apps. This means that all devices can be installed anywhere in the world. They will always be able to reach each other using the internet and our cloud.

Here you can also program that the intercom has to launch a call to our cloud as well as to your local SIP server at the same time. See image below.

At "group call number (local)" you first enter the number that the door phone should call on your local Sipservers. In this example, that's 100, so you fill in 100/2.

Then copy all the numbers listed under "group call number (cloud)" to the top. In this example, these are the 4 app licenses and 1 internal unit. The devices that you do not copy will not be called.

Group Call Number (Local)

100/2	1126101921	1126101924	1126101925
1126101926	192.168.1.55		



Group Call Number (Cloud)

1126101921	1126101924	1126101925	1126101926
192.168.1.55	192.168.10.141		

Two-way video: select this option to be able to send video to the external unit via the Fasttelephone app.

3.5 Directory → user

Here you can assign access codes, faces, RF cards and Bluetooth settings to users.

Faces and bluetooth codes are created via our Fasttelephone app. First activate them under the menu access control.

You can create new users by clicking on "add".

You will see that 2 codes are already pre-programmed. **Change or delete them.**

User ID is automatically incremented, but you can change it yourself.

Then give a logical name (e.g. children or gardener)

With private pin, you enter a 2 to 8-digit access code. At the bottom you can choose the relays and if needed a time schedule.

A new schedule is created under Setting → schedule.

At the intercom itself, enter a code + key to open the gate.

3.6 Device → light

If the Elite Prestige has a keypad, you can control the colour and timetable here.

3.7 Setting→Time/Language.

If you change the language here, not only the language of the display will change, but also the voice messages.

3.8 Setting→ key/display

Here you can choose a theme depending on the type of project the door phone is in.

3.8.1 Single house (default)

This is best suited for a private home or project where only 1 push button is needed.

First, use the link to "Manager Dial" to set the call number. See point [3.4 Intercom→basic.](#)

If only cloud licenses have been purchased, they will already be called without any form of programming. You don't have to do anything.

2 names and a house number can be entered. The color of both the text and the background can be freely chosen.

A .jpg can be uploaded (preferably 480x480 pixels) so that you can fully personalize the display to your liking. Click on Preview to get an example.

Please note: the call button at the bottom left of the display is always white. So make sure that the background in that place contrasts sufficiently with that. If not, the visitor will not know where to ring the bell.

You can also choose "Speed dial" as described below. If only 1 button is defined, you will get the same but without the Ring call button and without entering the name and house number. That will all have to be in the logo to be uploaded. The advantage of the speed dial is that pressing the display anywhere is enough to launch the call.

3.8.2 Speed dial

This is the best choice when you need 2 to 10 buttons. 1 button is also possible, see point above.

The Wizard itself will intelligently reduce or enlarge the buttons according to the number. The optional logos are also scaled.

Show: You can hide each button temporarily by choosing "hide".

Name: this is the name that will be shown in the display. Use = to create a second line.

Number: enter one or more numbers (maximum 5) that will be called at the same time in a group. Use between numbers ; as a separator.

Forward: enter one or more numbers (maximum 5) that will be called at the same time in a group if no one answered the call under "number". The time of calls is determined under Intercom→Call Feature→Max Dial time→Dial out time.

Schedule: if you choose a schedule here, "Forwarded" will be called immediately if "Number" is not in the schedule. Schedules are created under Setting→Schedule.

Logo: upload a logo that will be displayed and not "Name"

In the example below, we have

Button 1 first calls the cloud extension 1126101921 and internal extension 192.168.1.55 and then internal extension 192.168.10.141

Button 2 calls to cloud extension 1126101921

Button 3 calls 0475102030 via account 2.

HINT: the SIP number of an app on a smartphone can be found in the app itself. Choose "me" at the bottom. At the top is the 10-digit number.

Speed Dial Setting

Push Button	Show	Name	Number	Forwarded	Schedule
1	Show ▼	Smart=Doorph	1126101921;192.168.1.5	192.168.10.141	Disabled
2	Show ▼	Fasttel	1126101921		Disabled
3	Show ▼	Recepie	0475102030/2	11527595	Disabled

Add

3.8.3 Directory

If more than 10 push buttons are required. These are created under Directory→user or in the cloud in consultation with Fasttel.

In Directory→ Directory setting→ contacts display setting you determine whether the users are shown directly or first e.g. the apartment block or the family group.

3.8.4: Buttons

Ideal where (public) access control is very important (e.g. B&B and hotels). A direct link to the QR code reader can be made here.

Type: you can define 1 to a maximum of 3 shortcuts.

E.g. Temp Key: for QR code reader. QR codes can be created via the Fasttelephone app, but third-party codes can also be processed.

directory: [see point above](#)

-Relay: direct link to relay A or B. Choose Relay key at the bottom of the page and link a time schedule if desired.

-Call: to manually enter a number.

-speeddial: at least 1 will need to be defined. Choose the cloud contacts or click on the left side of the field and manually enter up to 5 numbers. [See above at Speed dial](#) how.

3.8.5 Customized text

Use this choice to temporarily set the Wizard without a push button, for example. If necessary, enter a customized text.

3.9 Setting → action URL.

The Wizard can send URL commands for all kinds of events. It's up to you to read this into your home automation system and do something with them.

3.10 Setting → Schedule.

Here you create schedules that can be linked to an access code or telephone number(s).

3.11 System → Upgrade

Here you can perform a software upgrade or a factory reset or reboot.

3.13 System → maintenance

System log and PCAP are very useful when the system is not doing what it is supposed to do. Take a log and email it to Fasttel for investigation.

Ditto for PCAP file: click start, perform the action that doesn't work, click stop and export.

Others → Backup configuration: take a backup of all settings here. Replace if necessary.

Web call: here you can try a call number without having to physically stand at the Wizard.